Notice to Customers of the Town of Clarksville Waterworks

*Este informe contiene información muy importante sobre su agua potable.*

*Tradúzcalo o hable con alguien que lo entienda bien.*

***BOIL YOUR TAP WATER***

**Failure to follow this advisory could result in stomach or intestinal illness.**

The Virginia Department of Health in conjunction with the Mecklenburg County Health Department, and the Town of Clarksville Water System are advising residents to use boiled tap water or bottled water for drinking and cooking purposes as a safety precaution. This precautionary notice is necessary because one of the Town’s main water lines ruptured draining the water tank. Anyone living north of the intersection of US 15 South and Shiney Rock Road (near the Dry Bridge) and anyone living west of the intersection of Willow Drive and Buffalo Road should follow this notice until the boil water notice is cancelled. It includes College Street, Chandler Street, Adams Street, Sunnyside Avenue, Mecklenburg Blvd, Carol Avenue, Virginia Avenue, Second Street, Third Street, Fourth Street, Fifth Street, Sixth Street, Seventh Street, Eighth Street, Ninth Street, Carolina Street, Commerce Street, Market Street, Sizemore Street, East Street, West Street, Rose Hill Avenue, Nero Street, Pine Valley Road, Staunton Terrace, Russell Street, Buffalo Road (east of Willow Drive), Forest Hill, Oak View, Grace Street, Long Beach Blvd, Colleen Drive, Franklin Street, and Woodlawn Drive.

**DO NOT DRINK TAP WATER WITHOUT BOILING IT FIRST**

Boiled or bottled water should be used for drinking, beverage and food preparation, and making ice **until further notice**. Boiling kills bacteria and other organisms in the water. Boiling is the preferred method to assure that the tap water is safe to drink. Bring all tap water to a rolling boil, **let it boil for one (1) minute** and then cool before using, or use bottled water.

If you cannot boil your tap water….

* An alternative method of purification for residents that do not have gas or electricity available is to use liquid household bleach to disinfect water. The bleach product should be recently purchased, free of additives and scents, and should contain a hypochlorite solution of at least 5.25%. Public health officials recommend adding 8 drops of bleach (about ¼ teaspoon) to each gallon of water. The water should be stirred and allowed to stand for at least 30 minutes before use.
* Water purification tablets may also be used by following the manufacturer’s instructions.

We will inform you when you no longer need to boil your water. The Town is repairing the affected lines and will advise when the proper water line disinfection and flushing as well as the bacteriological sampling has taken place. We will advise when the boil water notice has been lifted.

For more information call: Mr. Richard Elliott, Operation Director, at (434) 374 – 8177 at the Town Office, 321 Virginia Avenue, Clarksville, Virginia 23927.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

Date: November 12, 2019